

Ellie's Pet Sitting LLC

Keeping your pets happy at home

Proudly Serving Farmington Hills, Farmington, Wixom, West Bloomfield, Walled Lake and Novi
www.elliespetsitting.com Maryellen@elliespetsitting.com Tel : (248) 921 3338

Care Service Agreement

Client Profile

[Client # _____]

Client Name : _____ Tel (Home) : _____

Address : _____ Tel (Cell) : _____

_____ Tel (Work) : _____

_____ E-mail : _____

Cross-streets / directions : _____

Spouse/Partner Name : _____ Tel (Cell) : _____

_____ Tel (Work) : _____

Emergency Contact(s) : These people should be able to make a decision about the care of your pet in the event that we cannot reach you in an emergency.

Name : _____

Relation : _____ Phone : _____

Name : _____

Relation : _____ Phone : _____

Name : _____

Relation : _____ Phone : _____

Exercise

What type of exercise is preferred : _____

How often and for how long / normal route : _____

Miscellaneous

Litter schedule for cats (scoop / change schedule, disposal instructions) : _____

Restricted rooms : _____

Hiding places : _____

Crating Instructions (dogs) : _____

Other Instructions : _____

Locations Please describe where we can find items around your home in case they are required during our visits:

Pet Food and Bowls : _____

Leash and Harness : _____

Pet Litter and Litter box(es) : _____

Trash Bags and Indoor Trash Can : _____

Garbage Can and Recycling Bin : _____

Cleaning Supplies and Rags : _____

Vacuum Cleaner, Broom, Dustpan : _____

Pet Towels : _____

Pet Carrier : _____

Snow Shovel / Blower : _____

Thermostat : _____

Main Water Shut-Off Valve : _____

Electrical Circuit Breaker : _____

Gas Shut-Off Valve : _____

Fire Extinguisher : _____

Terms and Conditions of Service

1. Ellie's Pet Sitting LLC agrees to provide home and pet sitting and dog walking services in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and releases Ellie's Pet Sitting LLC from any and all claims against the company, its owner, employees and representatives, except those arising from negligence or willful misconduct on the part of Ellie's Pet Sitting LLC.
2. Client agrees to notify Ellie's Pet Sitting LLC of any concerns within 24 hours of their return.
3. Client agrees to pay all charges accrued for the services stated in the service agreement. Client understands that payment in full is due at or prior to the time of the first visit. Client will incur a \$30 charge for each returned check.
4. Ellie's Pet Sitting LLC is not responsible for sickness, injury, loss or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Ellie's Pet Sitting LLC.
5. Ellie's Pet Sitting LLC shall follow the directions of the Veterinary Instruction and Release Form in the case that a pet should become sick or injured.
6. Ellie's Pet Sitting LLC shall exercise all reasonable precautions against injury, escape, loss, accidents or death of Client's pet(s). It is expressly agreed by the Client that the liability of Ellie's Pet Sitting LLC shall in no event exceed the lesser of the current chattel replacement value of a pet of the same species or the sum of \$1500 per pet.
7. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons or other animal caused by the Client's pet(s) or negligent act. Client agrees to indemnify, hold harmless, and defend Ellie's Pet Sitting LLC in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent action.
8. Ellie's Pet Sitting LLC reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet poses a danger to the health or safety of itself, other pets, other people, or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, Ellie's Pet Sitting LLC will attempt to contact the Client to arrange alternative care. If the Client cannot be reached, the Client authorizes Ellie's Pet Sitting LLC to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
9. Ellie's Pet Sitting LLC reserves the right to refuse service to any client, at any time, for any reason.
10. Client agrees that Ellie's Pet Sitting will be the sole caregiver for the Client's Pet(s) during the period of coverage of this agreement. Ellie's Pet Sitting LLC will not enter into shared care arrangements.
11. In the case that Ellie's Pet Sitting LLC cannot reach the Client at the end of the agreed period of service, the Client authorizes Ellie's Pet Sitting LLC to place Client's pet(s) in a licensed kennel with all charges arising there from to be the responsibility of the Client.
12. This signed document gives Ellie's Pet Sitting LLC and its representatives authorization to enter the Client's listed address as needed to perform the services as outlined in the service contract.
13. Client has the legal right to place the animals included in this service agreement in the care of Pet Sitters, Kennels, and Veterinary Clinics. Ellie's Pet Sitting LLC cannot service a home with "Visiting" pets or animals that do not belong to the Client without separate agreement forms accepted and signed by each rightful owner(s).
14. Ellie's Pet Sitting LLC is not liable for any loss or damage in the event a burglary or other crime should occur while under this contract. Client agrees to properly secure the home prior to leaving the premises. Ellie's Pet Sitting LLC will re-secure the home to the best of its ability at the end of each visit.
15. In the case of an emergency, inclement weather, or a natural disaster, the Client authorizes Ellie's Pet Sitting LLC to use reasonable judgment for the care and well being of Client's pet(s) and house. Ellie's Pet Sitting will make reasonable efforts to maintain service during these conditions, but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
16. Ellie's Pet Sitting LLC is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to, plumbing and electrical problems, and acts of nature. In the event of such an issue, Ellie's Pet Sitting LLC will attempt to contact the Client before determining the most appropriate course of action. If actions or repairs are deemed necessary to secure the home, minimize further damage or maintain the safety of the pet(s), Client authorizes Ellie's Pet Sitting LLC to take reasonable steps to facilitate necessary actions or repairs. Costs of all repairs and related service fees will be paid by the client, and/or fully reimbursed to Ellie's Pet Sitting LLC within 14 days.
17. Ellie's Pet Sitting LLC is not responsible for any damage to, or loss of, property of the client or others unless such damage or loss is caused by the negligent act of the Pet Sitter.
18. Client is responsible for pet-proofing the house and yard, and for the security of fences, gates and latches. The Client should ensure that the confinement area is secure and safe for the pet. Ellie's Pet Sitting LLC will not be responsible for the safety of any pets and will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.
19. Client is responsible for supplying the necessary equipment and supplies needed for care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, pooper-scoopers, litter boxes, cat litter and cleaning supplies. Client authorizes any purchases necessary for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Ellie's Pet Sitting LLC within 14 days.
20. Ellie's Pet Sitting LLC is not responsible for the condition of leashes or collars used in walking pets. Client should insure such equipment is in good working condition.
21. Ellie's Pet Sitting LLC is not responsible for plants, trees and lawns that wilt, brown, or die due to conditions beyond the directions supplied by the client, or beyond the control of the pet sitter. Watering of plants will be performed only in the manner directed by the Client.
22. Client authorizes this contract to be valid approval for services so as to permit Ellie's Pet Sitting LLC to accept all future telephone, online, mail or email reservations and enter Client's home without additional signed contracts or written authorizations. The terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed.

I have read this agreement in its entirety and fully understand and accept all the conditions stated herein. I attest that all of the above information is true to the best of my knowledge. If anything changes from what is stated above I will inform Ellie's Pet Sitting LLC before the next service is scheduled to begin.

Client Signature : _____ Date : _____

Total Number of Pets : _____ (Attach additional Pet Profiles)